

CATALOG OF SERVICES

CARIHUELA BEACH



Torremolinos
ÁREA DE PLAYAS

PLAYAS DE TORREMOLINOS

SERVICES

Lifeguard Service and First Aid

- Watchtowers
- First aid services
- Onshore and sea lifeguards
- Signage of the sea state
- Ambulance transfer service by sanitary emergency.
- Bath assistance service to people with reduced mobility

Cleaning and Maintenance

- Daily sand cleaning
- Daily bins collection
- Toilet cleaning: three times a day during bathing season.
- Daily maintenance and cleaning of beach infrastructures
- Preventive and corrective maintenance service

Lifeguard Service in Bath Season

- Easter schedule: from 11:00 to 19:00 h
- Schedule from June 1st to September 30th
Every days from 11:00 to 20:00 h.

Bath Season

Easter, from Friday before Palm Sunday to
Easter Monday
And from June 1ST to September 30ST

Facilities

- Toilets
- Accessible toilet
- Showers and Footbath
- Accessible shower
- Drinking water point
- Beach Access gateway
- Accesible point for disabled people
- Wastebasket garbage
- Garbage container
- Accessible parking
- Information Point
- Informative Posters
- Adapted material (amphibious chairs, ...)
- Shaded area

Commercial Services

- Restaurants
- Pedal boat rental
- Sunbed rental
- Nautical activities

Security

- Presence of Local Police 8 hours per day during bathing season.
- Application of established emergency plans if necessary.
- Runaway maritime, nautical channels and beach areas.

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Beach Features

- Length: 2.280 m
- Width: 40 m
- Grade of Occupation: High
- Type: Urban
- Composition: Sand

Complaints and Suggestions System

The Delegation of Beaches has different points at the users' disposal where the complaints and suggestions may be recorded::

- The General Registration Office in the City Council
- The Salvage and Lifeguard posts
- The Tourist Offices
- Online through the Green Line application

Indicators

In order to obtain relevant information on the evolution of the beach, the environmental impact, health and user satisfaction the Delegation of Beaches of Torremolinos City Council has established a system of indicators.

The results of the previous period indicators and those of the current season are available on Torremolinos City Council website.

Code of Conduct



No vehicles



No pets



No Fires



No Camping



Forbidden use of soaps in showers



Forbidden to fish from 6:00 a.m. to 9:00 p.m.



Forbidden to throw garbage out of containers



Forbidden to make noises and play games that bother



Respect the Signage in bathing areas and boats

Objectives

Every year, the Delegation of Beaches establishes a few objectives in order to improve their services.

You may consult the objectives established for the current season as well as the results of the previous period on Torremolinos City Council website.

Compromises

The Delegation of Beaches is committed to establish, implement and review a Quality Policy from which the bases for the definition of the improvement objectives will be established. This Quality Policy may be consulted on the municipal website.

It is also committed to measure and evaluate hygienic - sanitary risks as well as environmental indicators. The results will be published on Torremolinos City Council website.

Telephones of interest

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|------------------------------------|--------------|--------------------|-----------|
| -Emergencies: | 112 | -National Police : | 091 |
| -Firefighters: | 080 | -Civil Guard : | 062 |
| -Local Police : | 952376000 | -Civil Protection | 952370802 |
| | 952381422 | | |
| -Breakdowns and beach maintenance: | 952 37 94 15 | | |